| **Table 56:** External referrals | | | |
| --- | --- | --- | --- |
|  | **2010–11** | **2011–12** | **2012–13** |
| Parent support service—priority referrals | 445 | 557 | 562 |
| Family Relationships Advice Line | 2,866 | 3,041 | 2,699 |
| Financial Counselling Australia | 153 (November–June)1 | 267 | 206 |
| MensLine Australia | NA2 | 80 (October–June)2 | 103 |
| 1800RESPECT | NA2 | 93 (October–June)2 | 57 |
| **Total referrals** | **3,464** | **4,038** | **3,627** |

1.The ability to transfer, and record the transfer of, people in need of financial assistance to Financial Counselling Australia commenced in November 2010.

2.The ability to record the transfer of people to MensLine Australia and 1800RESPECT became available in October 2011.